MORGAN BRIGHT

Current: 936 N 16th Street, Apt. 3 Milwaukee, WI 53233

(815) 922-8149 morgan.bright@marquette.edu Permanent: 4063 Ames Road Crystal Lake, IL 60012

December 2024

EDUCATION

MARQUETTE UNIVERSITY, Milwaukee, WI

Bachelor of Arts in Public Relations and Corporate CommunicationGPA: 3.937/4.0

Majors: Public Relations and Corporate Communication

Minor: **Marketing**

Skills: Certified in Google Analytics and Hootsuite Platform. Proficient in Adobe Creative Cloud apps Photoshop, Illustrator, and InDesign.

WORK EXPERIENCE

Bowling Coordinator

January 2022 - Present

UNION SPORTS ANNEX, Milwaukee, WI

- Provide positive customer service in a fast-paced environment
- Arrive before hours to perform daily tasks
- Ensure that bowling lanes are operating at effective capacity
- Balance registers, document and deposit profits into a safe bag for the bank
- Oversee and create bowling league brackets
- Trained new hires on customer service protocols and product knowledge

Marina Attendant

February 2019 - August 2023

THREE OAKS RECREATION AREA, Crystal Lake, IL

- Collaborate with coworkers in a fast-paced environment to efficiently operate marina services
- Communicate effectively and positively with customers to provide positive customer experience
- Work and maintain watercraft daily
- Operate cash registers daily in the marina and parking gate
- Service marina equipment when necessary
- Instruct customers on how to operate watercraft safely

HONORS & ACTIVITIES

Dean's List (Awarded for academic excellence)

Public Relations Student Society of America MemberMARQUETTE UNIVERSITY, Milwaukee, WI

September 2022 - Present